



Compliance and Technical Assistance Program

What is the Compliance and Technical Assistance Program?

- The Compliance and Technical Assistance Program (CTAP) provides confidential phone assistance and performs confidential site visits and educational workshops for Indiana businesses that want to become better environmental stewards.
- The Indiana General Assembly created CTAP to help regulated companies achieve compliance with state environmental rules and statutes. It is administered mainly through the Office of Voluntary Compliance, part of the Office of Pollution Prevention and Technical Assistance. IDEM's branches of business relations, community relations and agricultural liaison are also a part of CTAP and can provide assistance.

What kinds of services does CTAP provide?

CTAP focuses on early education and outreach efforts to businesses and small communities to make them aware of new and existing regulations. CTAP provides:

- Compliance assistance, as well as pollution prevention and recycling opportunities, to help businesses comply with environmental regulations and save money;
- Confidential phone assistance and on-site assistance;
- Workshops for specific sectors or regulatory requirements; and
- Compliance manuals and fact sheets.

What kinds of organizations/businesses typically use CTAP?

Although many different types of business have come to CTAP for assistance, the following are the most common:

- Citizens,
- Schools,
- Government agencies,
- Solid waste management districts,
- Environmental consultants,
- Child care facilities,
- Collision repair shops,
- Metal products manufacturers and
- Drycleaners.

How can I reach a CTAP professional?

CTAP staff members are available in various locations throughout the state, including IDEM's regional offices in Gary, Evansville and South Bend. Please call (800) 988-7901 to speak with a CTAP professional. A list of the core CTAP staff is available on IDEM's Web site at www.IN.gov/idem/ctap/staff. Additional information about CTAP is available on IDEM's Web site at www.IN.gov/idem/ctap/.